




Meet British Friendly

We provide Income Protection insurance, which we believe is the most important insurance that working people need.

Why choose British Friendly?

-  We specialise in providing cover for the harder to insure such as manual workers, key workers, the self-employed and those who may find it difficult to prove a regular income, but our inclusive and flexible offering also means we can provide cover for other professional occupations as well.
-  Strong track record for paying claims – average of **95% of all our claims paid over the last 16 years**
-  All members get access to additional support through our discretionary Mutual Benefits and BF Care programmes at no extra cost


Founded in
1902

our **members**
(customers) are
at the heart of
all we do

Proof is in the claim

How did we support our members in 2021?


£4.9
million
paid out to both new
and ongoing claimants
in 2021

 **34%**
musculoskeletal
conditions

 **13%**
Covid-19

1,121
members received
claims payments for
a new claim started in
2021

 **9%**
Anxiety or
Depression

 **6%**
non-Covid-19
related respiratory
and infectious
diseases

“ I am so thankful that I took out the plan, and eternally grateful for the professional care that British Friendly showed me during my time off. Staying with British Friendly is an easy decision and I know I'm in the safest of hands in the event of being unable to work arises again.

Paul
(Trustpilot, April 2021)

I have to say our experience was extremely positive. Our claim for Care Assistant Benefit was handled swiftly and professionally and with no overbearing questions and all correspondence was polite and courteous.

Rachel
(Trustpilot, December 2021)

Read a powerful story from one of our claimants, Steph, in her battle with long Covid [here](#).

More than just Income Protection

We give our members access to support for themselves and their families every day, whether they claim or not, through our discretionary Mutual Benefits and BF Care programmes at no extra cost.

Mutual Benefits includes:

- Health Check
- Physiotherapy
- Counselling
- Digital GP consultations
- Second medical opinions
- Prize draws and more...



Learn more about Mutual Benefits [here](#).

BF Care includes:

- Death Benefit
- Bereavement Benefit
- Terminal Illness Benefit
- Care Assistance Benefit
- Recovery Support Benefit



Learn more about BF Care [here](#).

Case Studies to watch

Steve's Story (second medical opinion) watch [here](#).

Gavin's Story (Bereavement Benefit) watch [here](#).

So, why wouldn't you choose British Friendly?

Speak to your financial adviser today about applying for British Friendly Income Protection.