

Mutual Benefits

A loyalty programme designed to return value back to our members



BRITISH
FRIENDLY

It feels good to be covered

What is Mutual Benefits?

Mutual Benefits is a discretionary annual programme designed to return value back to you and bring your membership to life whether you claim or not by giving you access to great savings on your high street shopping, prize draws, healthcare and legal services and bespoke offers from our partners at no extra cost!

Most insurance policies only come to life when something bad happens - with Income Protection this means when you are sick or injured and cannot work. But with Mutual Benefits, you'll receive a range of additional benefits that you can access anytime.

Activate your Mutual Benefits today at members.britishfriendly.com!

What kind of benefits are available?



Mutual Rewards
Helping you save money on day to day spending and rewarding you for being a member.



Mutual Support
Supporting you on your road to recovery.



Mutual Wellbeing
Helping you stay on track with your health and wellbeing through wellness tools, tips and services.



Mutual Partners
Bespoke offers from selected partners exclusively for British Friendly members.

Mutual Rewards



Monthly Prize Draws

Our monthly prize draws are one of the ways we're saying thank you for being a British Friendly member. All members signed up for Mutual Benefits will be automatically entered into our prize draw, giving you the chance to win £300 each month!*



Lifeworks App - Perks

Make savings on everyday purchases and important life events, such as getting married, buying a home or car, family outings and holidays. With Lifeworks perks you can enjoy thousands of gift cards, in-store and online discounts, as well as cashback offers paid directly into your wallet.

* employees and families of employees do not qualify for this benefit

**As our family shop in
various supermarkets
we benefit from the
extra discount from the
programme**

Helen,
British Friendly Member



Mutual Support

As a British Friendly member, you will receive **150 Health Support Points (HSP)** to use on Health MOTs, a 2nd Opinion Service, Virtual GP consultations, Physiotherapy and Counselling **until 13th February 2022**. If you've used up all your Health Support Points you can access further services for an additional fee.



Virtual GP Consultation

This service costs **25 Health Support Points**



Counselling

This service costs **33 Health Support Points**



Physiotherapy

This service costs **33 Health Support Points**



2nd Opinion Service

This service costs **100 Health Support Points**



Mutual Wellbeing



Health MOTs

Health MOTs help you make short or long-term improvements to your health so you can have peace of mind and continue to live life to the full. We're giving members access to a comprehensive medical screening at no extra cost through our partner, Square Health. This service costs **100 Health Support Points out of your 150 Health Support Point allocation.**



Lifeworks App - Life & Wellbeing

The Lifeworks app provides you with tailored wellbeing tips and articles to help keep you happy and healthy based on your personal assessment.

I had the Health MOT and it was very professionally carried out. The report I received was comprehensive and useful and gave me peace of mind.

Graham,
British Friendly Member



Mutual Partners



Powers of Attorney and Will Writing Service

You can create multiple Powers of Attorney and Wills online for you and your immediate family at no extra cost through our Mutual Partner, Legal for Life*.

The will writing service was
**free, convenient and easy
to use.**

Garod,
British Friendly Member



Hotel Discounts

We've teamed up with Hotelogical, who provide exclusive offers on over 400,000 hotels and resorts worldwide. With this benefit you can access savings of up to 75%, helping you save money on your hard-earned holidays.

* There is a £82 fee to register the Power of Attorney



Travel Insurance

If you have a pre-existing medical condition, finding affordable travel insurance can be a struggle. We've partnered with Staysure, a leading provider of travel insurance who also specialise in pre-existing medical conditions to give 20% off* Staysure Travel Insurance .



Car and Van Leasing

Interested in getting a new car or van? Through Mutual Benefits you can access exclusive offers on vehicle leasing through our partnership with Tilsun Group*.



Don't forget to activate Mutual Benefits...

Mutual Benefits is a discretionary programme of benefits which means it can be withdrawn by the Society at any time. This year's programme of benefits runs from the **14th February 2021 until the 13th February 2022.**

1

Am I eligible for Mutual Benefits?

Mutual Benefits is available to all members who are 18 or older, UK residents and up-to-date on premium payments.

2

Does it cost me anything to activate my Mutual Benefits?

Not at all! It's free to sign up for Mutual Benefits.

3

How do I activate my Mutual Benefits?

- Simply visit Mutual Benefits at <https://members.britishfriendly.com/sign-up/>
- Enter your e-mail address, date of birth and policy number
- Create a password and click 'sign up'

4

Need help?

Simply call us on **01234 358 344** option 4 or drop us an e-mail at mutualbenefits@britishfriendly.com and we'll help you activate your Mutual Benefits!



British Friendly Society Limited

Registered Office:

45 Bromham Road, Bedford MK40 2AA

Telephone:

01234 358344 option 4

Email:

mutualbenefits@britishfriendly.com

Web:

members.britishfriendly.com

**BRITISH
FRIENDLY**

It feels good to be covered

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Reg. no: 110013. A member of the Association of Financial Mutuals.

Version: 09.02.21