

INCLUSIVE BENEFITS

If you are looking for
Income Protection that enhances
both new and existing policies...

...the feeling's mutual

Siobhan, aged 38

Quantity Surveyor,
highboard diving coach and
British Friendly member



Sue, aged 67

Diving coach and
British Friendly member

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INCLUSIVE BENEFITS

What are Inclusive Benefits?

Inclusive Benefits are additional discretionary benefits that support both new and existing insured members through difficult stages in life.

We're a mutual and we have no shareholders to pay, therefore, our members are truly at the heart of all we do. That's why we pay so many claims - 96.7% in the last 12 years - and it's also why we've introduced additional support benefits to all of our insured members at no extra cost.

It's just another way we are giving back to our members and supporting them when they need us most.

What Inclusive Benefits are available?

- **Care Assistance Benefit**
- **Death Benefit**
- **Bereavement Benefit**

INCLUSIVE BENEFITS

Care Assistance Benefit

About this benefit

There are approximately 6.5 million carers in the UK.¹ 40% care for a partner, spouse or child - the same number caring for parents.²

Providing full-time care can be stressful especially when it also means dealing with disruptions to working patterns and additional costs for assistive devices, treatments or hospital charges.

That's why we've added Care Assistance Benefit to all of our insured policies so we can help carers care for themselves and their families.

Key Features

- Covers members whose partner, spouse, child (up to age 18) or parent/parent in law needs at least 35 hours a week of full-time care for 4 weeks or more
- Fixed benefit amount of £125 per week paid for up to 26 weeks (partner, spouse or child) or 13 weeks (parent/parent in law)
- Available to all new and existing insured members at no extra cost

What is Care Assistance Benefit?

Care Assistance Benefit provides additional financial support to new and existing insured members whose partner, spouse, child or parent/parent in law needs at least 35 hours a week of full-time care for a continuous period of 4 weeks or more. A claim cannot be made if the member's loved one already needs care or has a condition that will result in full-time care. The benefit is discretionary and can be withdrawn by the Society at any time.

Is there any premium for this benefit?

No. We offer this benefit at no extra cost.

Who is eligible to receive this benefit?

All new and existing insured members aged between 18 and 54. Cover expires on the member's 60th birthday.

Who is not eligible to receive this?

Non-insured or commuted members are not eligible to receive this benefit.

Does the member need to stop working?

There is no requirement for the member to stop working to receive this benefit.

Is there a deferred period?

Yes. A 4 week deferred period will apply. The deferred period for Care Assistance Benefit may be different to the deferred period that applies to the member's

Income Protection policy.

How much benefit is paid out?

There is a fixed benefit of £125 per week which can be paid for up to 26 weeks (partner, spouse or child) or 13 weeks (parent) in total over the duration of the policy.

When will benefits be paid?

Benefit payments will start during the 5th week (the week after the deferred period expires) and will be backdated to the 1st day full-time care was required.

More information

The Care Assistance Benefit FAQs provides more information including what is covered, what is not covered and making a claim. The FAQs can be found at britishfriendly.com or call us on 01234 358 344 to request a copy.

Example

In January 2016, Liz took out a Breathing Space policy. A few months later her husband Dan has a stroke leaving him paralysed and needing full-time care. After 4 weeks, Liz makes a claim and is paid £125 per week for 26 weeks - totalling £3,250. Liz uses the money towards Dan's rehabilitation and therapy.

1. Carers UK. State of Caring 2016. <http://www.carersuk.org/for-professionals/policy/policy-library/state-of-caring-2016>.

2. NHS. Survey of Carers in Households 2009/10. <http://digital.nhs.uk/catalogue/PUB02200/surv-care-hous-eng-2009-2010-rep1.pdf>.

INCLUSIVE BENEFITS

Death Benefit

About this benefit

We know that coping with loss is difficult and we want to do more to support our members and their families especially through any difficult stages in life.

That's why we've added a death benefit to all new and existing insured policies at no extra cost. Our death benefit provides a lump sum equal to 26 weeks of the member's Income Protection benefit. It's just another way we give back to our members when it matters most.

Key Features

- A lump sum equal to 26 weeks of the insured member's Income Protection benefit
- Paid following the death of the insured member
- Available to all new and existing insured members at no extra cost

Example

In 2014, John took out a Protect policy with a £1,000 monthly benefit. In May 2016, John is diagnosed with terminal cancer and he nominates his wife, Sarah, to receive his death benefit. A few months later, Sarah writes to inform us of John's death providing his death certificate and proof of ID. British Friendly pays Sarah £6,000 in benefit which helps her pay some of John's funeral costs.

INCLUSIVE BENEFITS

Death Benefit

What is the Death Benefit?

Death Benefit provides a lump sum equal to 26 weeks of an insured member's Income Protection benefit and is paid following their death. The benefit is discretionary which means it can be withdrawn by the Society at any time. It is not a substitute for life insurance policies.

Is there any premium for this benefit?

No. We offer this benefit at no extra cost.

Who is eligible to receive this benefit?

All new and existing insured members.

Who is not eligible to receive this?

Non-insured or commuted members are not eligible to receive this benefit.

Can members nominate individuals to receive the benefit?

Yes. Nomination forms are available on our website or we can post forms to members if requested. Forms should be completed and returned to us in order to register the individual(s) who should receive the benefit. If no nomination has been made the benefit will automatically be paid to the member's estate.

Is there a minimum pay out?

There is a minimum benefit pay out of £1,000.

Are there any circumstances where benefit would not be paid?

We will not pay this benefit if the member's death is caused by suicide within 12 months of taking out their policy.

Making a claim

The individual(s) making the claim should tell us about the member's death in writing. We will ask for a copy of the certified death certificate and we may also request proof of identification.

Tax

The amount received will form part of the member's estate and may be subject to inheritance tax under current legislation depending on your personal circumstances.

Terminal Illness Benefit option

Our discretionary Death Benefit also includes a Terminal Illness benefit option which is available to members who receive a terminal diagnosis (an illness or condition which is expected to lead to death within 12 months).

Terminal Illness Benefit will be an advance payment of the member's death benefit (26 times their weekly income protection benefit)

As with Death Benefit, the Terminal Illness Benefit will be discretionary and only available to insured members whose premiums are up to date.

For all claims we will require a letter from the treating Specialist confirming the medical diagnosis, the date of 1st diagnosis and confirming that the diagnosis and prognosis.

If Terminal Illness Benefit has been paid in respect of the terminal illness of the member, no further payment will be paid on death. In the event of the subsequent death or terminal illness of the member, Death Benefit will still be payable.

INCLUSIVE BENEFITS

Bereavement Benefit

About this benefit

One in ten people in work are likely to be affected by bereavement at any one time.¹

The death of a loved one can have an overwhelming effect on a person's physical and mental state.

It's easy to forget how much impact it could have on your finances, especially if you need to take time off to grieve or adapt to a different world.

Key Features

- A lump sum equal to 13 weeks of the insured member's Income Protection benefit
- Paid following the death of the insured member's partner, spouse or child
- Available to all new and existing insured members at no extra cost

Example

In 2017, Mary took out a Protect policy with a £360 weekly benefit. In September 2017, Mary's son dies from injuries sustained in a car accident. A few weeks later, Mary writes to inform us of her son's death providing a signed statement and his death certificate. British Friendly pays Sarah £4,680 in benefit which helps her pay some of her son's funeral costs.

1. <http://www.cruse.org.uk/news/bereavementpayment>

INCLUSIVE BENEFITS

Bereavement Benefit

What is the Bereavement Benefit?

Bereavement Benefit provides a lump sum equal to 13 weeks of an insured member's Income Protection benefit and is paid following the death of their partner, spouse or child (up to age 18). The benefit is discretionary which means it can be withdrawn by the Society at any time. It is not a substitute for life insurance policies.

Is there any premium for this benefit?

No. We offer this benefit at no extra cost.

Who is eligible to receive this benefit?

All new and existing insured members.

Who is not eligible to receive this?

Non-insured or commuted members are not eligible to receive this benefit.

Is there a minimum pay out?

There is a minimum benefit pay out of £1,000.

Are there any circumstances where benefit would not be paid?

We will not pay this benefit if the member's partner, spouse or child was temporarily or permanently resident outside the UK at the time of their death or if the member is unable to provide any reasonable medical or other evidence we ask for in order to consider the claim.

Making a claim

The member making the claim should tell us about the death of their partner, spouse or child in writing. We will ask for a signed statement from the member and a certified copy of the death certificate of the individual who has died. We may also request proof of the relationship of the deceased.

Terminal Illness Benefit option

Our discretionary Death Benefit also includes a Terminal Illness benefit option which is available to members whose partner/spouse or child receive a terminal diagnosis (an illness or condition which is expected to lead to death within 12 months).

Terminal Illness benefit will be an advance payment of the member's bereavement benefit (13 times their weekly income protection benefit).

As with Bereavement Benefit, the Terminal Illness Benefit will be discretionary and only available to insured members whose premiums are up to date.

For all claims we will require a letter from the treating Specialist confirming the medical diagnosis, the date of 1st diagnosis and confirming that the diagnosis and prognosis.

If Terminal Illness Benefit has been paid in respect of the terminal illness of the members spouse/partner or child no further Bereavement Benefit will be paid on their death.

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